

Changes and Cancellations

- You have the ability to cancel your own order, as long as it hasn't been sent to our fulfillment partners for processing (usually within 12 hours once payment authorization and verification have been obtained). If you'd like to cancel or change your order, please **send us an [email](mailto:order-refund@brite-view.com)** at order-refund@brite-view.com as soon as possible. We'll do everything we can to accommodate your request. But please bear in mind that our order-fulfillment and shipping systems are designed to get orders on their way quickly and efficiently. Therefore, we cannot change or cancel an order once it has entered the shipping process. If you refuse an order, it will then fall under our standard return policy, where returning shipping costs will be deducted from your refund.
- Please Note: if you pay via your **Paypal account**, your shipping address will be **the default shipping information shown in "Ship to:" section in the "Review your payment" page**. Please change it if you want the order to be shipped to a different address.