



## Return Policy

brite-View stands behind the quality of everything we sell and hope you're happy with our products. If you're unsatisfied for any reason, we are proud to offer one of the best return policies online. **All brite-View products returned within 30-days of receipt are eligible for our standard 30-day money-back guarantee.** You may return your purchase for any reason **within 30 days of receipt** for an exchange or a **full refund** of the purchase price. All returned products must be in original packaging; otherwise, additional charges may be applied.

Please keep in mind that once an order has shipped, it cannot be cancelled. If you refuse an order, it will then fall under our standard return policy, where returning shipping costs will be deducted from your refund.

## Return Item(s) for a Refund

If you purchased an item at [www.brite-View.com](http://www.brite-View.com) or at brite-View's Amazon Store and want to return it for a full refund, please email us at [rma@brite-view.com](mailto:rma@brite-view.com) with details from the transaction ID, receipt number or order ID and we will email you RMA instructions. When we receive your returned item(s) we will process a refund via the original method of payment. **All of our products are offered with free shipping**, but unlike other online business, **we won't deduct the shipping fee from the amount credited to your account.** **Please note:** however, if you request a return shipping label, our actual returning shipping costs will be deducted from your return refund should you wish to make a return.

## How to Send Us Your Return or Exchange

Please use a signature required service to send your return or exchange back to us or brite-View cannot guarantee delivery of your package.

## When Will I Get Credit for My Return?

Received returns are generally processed within three business days of receipt. Please allow one billing cycle for credit card refunds to appear on your statement.

## Can I Return/Exchange Items that I bought from other retail Stores or other online reseller?

No, you will need to contact the original seller of the product for assistance.